



SPEAKER'S BIO



CATHY STEVENS

COMMISSIONER
FEDERAL MEDIATION AND CONCILIATION SERVICE

Cathy brings 25 years of Labor/Management facilitation, mediation, consulting, and training experience to her work with the Federal Mediation and Conciliation Service. Before joining the agency, she worked with premier health care and Fortune 100 companies including Kaiser Permanente, Chevron Chemical, Chevron Oil, and Pacific Gas & Electric. In addition, she has worked with BART; the cities of Oakland, San Francisco and Richmond; and a number of California school districts and colleges. Her work with labor unions includes affiliates of SEIU, IBEW, ATU, PACE, AFSCME, IFTPE, OPEIU, and AFT, CTA, and CSEA.

In her work as an independent consultant, she facilitated contract negotiations, negotiated working agreements between unions and management so that both parties operated more effectively separately and together, and worked with labor organizations and management together to restructure processes and whole organizations for their mutual benefit.

She has developed and delivered training and workshops on interest-based bargaining, labor-management partnerships, mediation, communication, change management, conflict resolution and has been the keynote speaker at a variety of conferences. Additionally, she has published articles for the Society of Professionals in Dispute Resolution, the Center for Collaborative Solutions, and the American Bar Association among others.

Cathy received her Masters degree from Cornell's School of Industrial and Labor Relations with concentrations in Collective Bargaining and Organizational Behavior and continues a passionate commitment to helping clients create workplaces of dignity and meaning for all employees.